

T-03471A-05-0036

ORIGINAL



0000018842

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

470

Investigator: Deb Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2005 - 43353

Date: 4/7/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Barbara

Barksdale

Account Name: Barbara Barksdale

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: n/a

is:

Utility Company: Cox Arizona Telcom , L.L.C. d/b/a Cox Communications

Division: Telephone

Contact Name: Mark Dinunzio

Contact Phone: (623) 328-3252

Nature of Complaint:

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Customer is opposed to the proposed increase from \$.60 to \$1.20 for directory assistance with call completion.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter her comments for the record and for the docket in this matter.

End of Comments

Date Completed: 4/7/2005

Opinion No. 2005 - 43353

Arizona Corporation Commission

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